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***LogicTree to Provide Automated Paratransit IVR Services to SEPTA***

LogicTree Corporation, in conjunction with its strategic partner, RouteMatch Software, will provide Paratransit Self Service IVR for the Southeast Pennsylvania Public Transportation Authority (SEPTA). Functionality includes both inbound and outbound IVR services. For inbound calls, customers will have the following available services:

- Inbound Trip Confirmations and Cancellations
- Automatic Log In
- Automated Trip Booking / Customer Accounts
- General Trip Booking through customer service agents
- General Main Menu

Outbound functionality includes:

- Outbound Trip Confirmation Calls
- Late Arrival Notifications
- Outbound Arrival Alerts